Mama Bear's Day Nursery

Where children have fun, learning

Wellington Road, Taunton

Sessions and Fee Structure

Valid from 1st November 2026

1. **Our standard offer:** Mama Bear's offers **funded places** for up to 24 hours a week to qualifying families for 47.5 weeks of the year completely free of charge including all meals, snacks and drinks across our afternoon sessions. These can be taken Monday to Friday in any combination of 4 and 5 hour sessions up to the child's maximum entitlement (start time for all is 1pm).

   Families qualifying for 12 funded hours a week can likewise take these as 4 or 5 hour afternoon sessions up to the child's maximum entitlement (start time for all is 1pm).

   Morning and other **non-funded sessions** can be purchased without restriction as per the schedule below and combined with these funded sessions.

2. Alternatively, **if you require greater flexibility** and / or you need more than just your funded hours, you may find it more cost-effective to opt to pay a charge of £2.50 per hour and choose to take your funded hours across any of the sessions on our price list. Non-funded sessions can likewise be purchased without restriction as per the schedule below and combined with these funded sessions.

   Please note that if you make this choice, this Flexibility Charge would then apply to all funded sessions.

	Hours per day / Collection time						
Drop off time	**4**	**5**	**5.5**	**8**	**9**	**10**	**10.5**
7.30		12.30	13.00	15.30	16.30	17.30	18.00
8.00		13.00		16.00	17.00	18.00	
8.30	12.30			16.30	17.30		
9.00	13.00			17.00	18.00		
13.00	17.00	18.00					

	Session rate (£)						
Hours per day	**4**	**5**	**5.5**	**8**	**9**	**10**	**10.5**
Fee-Paying Sessions:							
Babies (under 2 years)	40.60	49.10	52.90	76.25	85.10	93.60	97.50
Toddlers (2 year olds)	38.90	47.30	51.25	72.90	81.65	90.20	94.20
Pre-schoolers (3 - 4 years old)	36.50	44.80	48.65	68.30	76.90	85.30	89.25

Funded Sessions (also known as Early Years Entitlement or EYE):

All Entitlements commence from the term after the child's qualifying birthday. For full details and term dates please see our Early Years Entitlement policy. Also see Best Start in Life for more information on help with childcare fees.

No registration fee is charged for funded-only sessions or bookings where only a Flexibility Charge is made, however, a registration fee of £100 applies to access a part-time fee-paying place (fewer than 40 hours per week), whilst a registration fee of £150 applies to access a full-time fee-paying place (40 or more hours per week).

Fees: Where payable, fees are due on the first day of each calendar month in advance, by Direct Debit or Tax-Free Childcare transfer. Payment by other methods (childcare vouchers, electronic bank transfer, standing order, cash, cheque, debit card and credit card) are welcome but will incur a monthly processing charge of £5. This will be added to all accounts not set up for payment by Direct Debit or TFC. Invoices are sent electronically. An additional £5 per month will be charged to send invoices by post. For more details please see our Terms and Conditions overleaf.

All sessions include: meals (breakfast, lunch, tea, as appropriate, and snacks), weaning food and drinks but exclude baby milk, nappies, wet wipes and creams which must be supplied by the parent / carer.

Paying by Tax-Free Childcare: TFC can be used to pay for all your fees, including the Flexibility Charge. It is recommended that Parents / Carers pay by TFC as the Government subsidise your payments by up to 25%. See Best Start in Life for more information and to apply.

Mama Bear's Day Nursery Ltd. - Terms and Conditions of Sale

Age of admittance

Children are welcome from ages 3 months to 5 years. Children are required to be registered for a minimum of 2 sessions per week (i.e. one full day or 2 mornings / afternoons). All parents / carers must complete a registration form, detailing in full any health, dietary, medical, medicinal, allergic or other special needs, the sessions required and Direct Debit details.

Fee schedule

Fees are payable in accordance with the published tariff. Fees quoted are per child. Reductions in fees as a result of a change in age or a sibling joining the nursery will take effect at the beginning of the month following the event.

Fees are due on the first day of each calendar month in advance, payable by Tax Free Childcare or Direct Debit. Payment by other methods are welcome but a valid Direct Debit is required for all accounts (including early years entitlement only), except those who pay in full through the Tax Free Childcare scheme. Not having a valid Direct Debit or TFC arrangement in place will incur an administration fee of £5 per month. Debit and credit card payments should be made by phone by calling Mama Bear's Finance office on 0117 958 2030.

Invoices are sent electronically by email. If you would prefer to receive a paper invoice by post we will make a monthly charge of £5 to cover the additional cost of this (this includes Early Years Entitlement-only places). It is essential that you quote your Bill Payer Reference for all payments, especially bank transfers and childcare vouchers. If paying by Tax-Free Childcare please advise us in advance of your TFC payment reference number. This will help us identify your payment and credit the correct account. Your Bill Payer Reference can be found on your invoice and your Tax-Free Childcare payment reference number can be found on-line.

Fees are invoiced monthly in advance, on a sessional basis. No charge is made for the working days (i.e. non-bank holidays) when the nursery is closed over Christmas. There is no reduction for other holidays or child absence (see 'Holidays' below). When registering for a place (excluding EYE-only sessions), the registration fee is payable with the completed Registration Form. This non-refundable fee secures the place in the nursery or on the waiting list, depending on availability. Where a child does not subsequently take up their place the registration fee is non-refundable. The registration fee does not apply to EYE-only sessions but will be charged if additional sessions are booked.

Mama Bear's Day Nursery Limited reserves the right to recover costs in full and to charge interest (both before and after any judgement) on overdue accounts at the rate of 2% per month until payment is made in full. Any payment returned by the bank or cancelled by yourself will incur an administration charge of £10.

Term time only places:

Where clients are booked in on a term time only basis (5 and 10 hour sessions only) these are subject to availability and are charged at the prevailing rate plus 10%. Please note that these sessions are no longer being offered to new clients.

Early Years Entitlement (EYE) for 3 and 4 year olds and qualifying children from nine months old

1. **Funded places** are available for up to 24 hours a week to qualifying families for 47.5 weeks of the year completely free of charge including all meals, snacks and drinks across our afternoon sessions. These can be taken Monday to Friday in any combination of 4 and 5 hour sessions up to the child's maximum entitlement (start time for all is 1pm).

   Families qualifying for 12 funded hours a week can likewise take these as 4 or 5 hour afternoon sessions up to the child's maximum entitlement (start time for all is 1pm).

   Families on a term-time only booking profile can take their fully-free sessions as follows:

   - 15 hours per week: three 5 hour afternoon sessions per week / 30 hours per week: any combination of 5 and 10 hour sessions, however the 5 hour sessions must be in the afternoon

   Morning and other **non-funded sessions** can be purchased without restriction as per the schedule published in our price list and combined with these funded sessions.

2. Alternatively, **if you require greater flexibility** and / or you need more than just your funded hours, you may find it more cost-effective to opt to pay a charge of £2.50 per hour and choose to take your funded hours across any of the sessions on our price list. Non-funded sessions can likewise be purchased without restriction as per the schedule published in our price list and combined with these funded sessions. Please note that if you make this choice, this Flexibility Charge would then apply to all funded sessions.

All sessions include meals, snacks, weaning food and drinks but exclude baby milk, nappies, wet wipes and creams which must be supplied by the parent / carer. Meals, weaning food, snacks and drinks (other than baby milk) are provided without any additional charges.

The dates of the funded weeks vary from year to year and are published in advance.

Any hours that fall outside of the funded entitlement are charged in line with our standard tariffs. Under scheme rules, parents / carers registering for Early Years Entitlement-only sessions are not required to pay a registration fee, however a registration fee will be required to access all other sessions. Early Years Entitlement sessions are offered in line with the DfE and Local Authority's Codes of Practice and are subject to their terms and conditions. All sessions, funded and non-funded, are subject to availability.

Please note that it is the parent's responsibility to ensure that their application for Early Years Entitlement funding is made in line with the LEA's requirements and eligibility codes are kept up to date. Late, incomplete or invalid applications and lapsed eligibility codes may result in nursery fees being charged at our normal rates for these sessions. Scheme rules dictate that children are required to attend all funded sessions booked. Any charges imposed on us by the Local Authority for non-attendance or other infringement by the Client of the scheme rules will be passed back in full to the Client.

Holidays, absences and notice to terminate

The nursery is open for 51 weeks of the year. We are closed between the Christmas - New Year period and on all statutory Bank Holidays. Fees are payable at the full rate for all periods of child absence, including holidays, bank holidays and sickness, except for December when no charge is made for the non-bank holidays when we are closed. A calendar months' notice in writing or a month's fees in lieu of notice is required from the parent / carer to terminate a child's fee-paying place in the nursery or reduce the number of hours normally taken by that child. In line with Local Authority Funding Rules a term's notice is required to terminate a child's funded place or reduce the number of hours normally taken by that child. Any reduction to a child's booking pattern must remain in place for a minimum of one full calendar month. Any subsequent request to increase or otherwise amend the booking pattern will be treated as a new request and will be subject to availability; the nursery cannot guarantee that the child's previous sessions or hours will remain available. This requirement is necessary to enable the nursery to manage staffing, occupancy and administrative arrangements effectively. Abuse of or non-adherence to the nursery's policies and procedures, Local Authority funding rules or these terms and conditions may result in the termination of your child's nursery place. Where a child's place is terminated by the nursery a charge equivalent to one month's fees will be made by the nursery in lieu of notice.

Disruptions to Service (Force Majeure)

In cases of disruption to service Mama Bear's will do everything in its power to operate the service where it is safe to do so. However, severe disruptions may require the closure of the nursery or reduction in service. In such cases fees remain payable during any period of closure. Examples of force majeure include but are not limited to extreme weather (including snow and ice), other acts of God or third parties outside of the nursery's control including disruptions to highways, public transport, utilities and industrial action.

Sickness and illness (for more information please see Policy No. 05-408)

Any child who has, or develops, an infectious illness must be kept at home. This includes conditions such as vomiting, diarrhoea, discharges, conjunctivitis, sore throat and obvious rashes. In order to prevent the spread of illness, any child suffering from vomiting or diarrhoea must be kept at home until clear of symptom for a minimum of 48 hours. Fees, where due, are payable at the full rate during the period of sickness absence from the nursery.

Late collection charges

Mama Bear's supports working families and understands the difficulties of balancing work and family commitments. To this end we do not charge parents for occasional late collection of children for up to 15 minutes after the agreed collection time. However late collection does cause significant disruption and increased staff costs. Therefore repeated late collection or collection beyond 15 minutes after the end of the session will be charged at £10 per 15 minutes or part thereof. Parents who have difficulty collecting by 6.00pm can pre-book a late collection (up to 7.00pm) but please note that a minimum of 48 hours' notice is required in order for us to arrange appropriate staff cover.

Data protection

Mama Bear's Day Nursery Ltd. is registered under the Data Protection Act 1998 (Reg. No. Z8008837) to process personal information pursuant to the provision of childcare.

Notice of change

Terms are subject to change in whole or part with one month's notice by the Company.